



THE OFFICIAL RESIDENCES
OF THE QUEEN

IMPORTANT INFORMATION

Tickets cannot be exchanged, refunded or replaced after purchase.

Full Conditions of Admission are available on request from the Ticket Sales and Information Office.

The ticket(s) enclosed will allow entry on the specified date (and at the time, if applicable) shown on your ticket.

For further information about the official residences of The Queen, please contact:

Ticket Sales and Information Office
The Official Residences of The Queen
London SW1A 1AA

BOOKING INFORMATION

Buckingham Palace	Tel: 020 7766 7300
Windsor Castle	Tel: 020 7766 7304
Palace of Holyroodhouse	Tel: 0131 556 5100
Group Bookings	Tel: 020 7766 7321

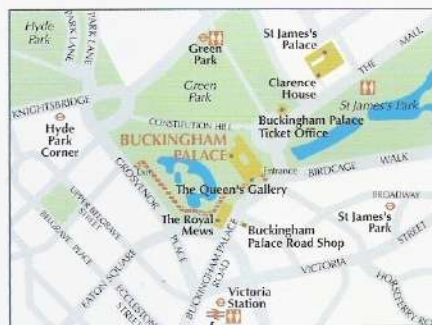
E-mail: information@royalcollection.org.uk
groupbookings@royalcollection.org.uk

Website: www.royal.gov.uk

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Windsor Castle
Frogmore House



The State Rooms, Buckingham Palace
The Royal Mews
The Queen's Gallery



Palace of Holyroodhouse
The Queen's Gallery

THANK YOU FOR PURCHASING TICKETS FOR THE OFFICIAL RESIDENCES OF THE QUEEN

PLEASE NOTE

For safety reasons, visitors and their belongings may be subject to security checks. Baggage and items such as umbrellas, pushchairs and electrical equipment may have to be checked in and reclaimed at the end of the visit.

Photography, video recording, filming, smoking and eating are not permitted inside the official residences but are permitted in outdoor areas of all the residences with the exception of Buckingham Palace.

Mobile phones must be switched off.

Comprehensive official guide books to Windsor Castle, the Palace of Holyroodhouse, the State Rooms and the Royal Mews at Buckingham Palace are available.

Audio tours are available at some of the residences.

At residences operating timed-ticket admission, latecomers cannot be admitted.

As the official residences are historic buildings, the floors may be uneven and visitors should take care when walking about.

VISITORS TO THE STATE ROOMS AT BUCKINGHAM PALACE

The lavatory and baby-care facilities at Buckingham Palace are available in the garden at the end of the tour.

Visitors with young children should take extra care in the garden, as the visitor route is near a lake.

The exit from the State Rooms involves a 625-metre walk (approx. 1/2 mile) along the south side of the garden.

